

Warranty:

Persian BEM warrants the ParsPorator (V1.23) Electroporation Systems for a period of two years from the date of purchase.

At its option, Persian BEM will repair or replace the unit if it is found to be defective as to workmanship or materials. This warranty does not extend to any instrumentation which has been (a) subjected to misuse, neglect, accident or abuse, (b) repaired or altered by anyone other than Persian BEM without Persian BEM express and prior approval, (c) used in violation of instructions furnished by Persian BEM. This warranty extends only to the original customer purchaser. IN NO EVENT SHALL Persian BEM BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, OR OF ANY OTHER NATURE. Some states do not allow this limitation on an implied warranty, so the above limitation may not apply to you. Without limiting the generality of the foregoing, Persian BEM shall not be liable for any claims of any kind whatsoever, as to the equipment delivered or for non-delivery of equipment, and whether or not based on negligence. Warranty is void if the ParsPorator (V1.23) instrument is changed in any way from its original factory design or if repairs are attempted without written authorization by Persian BEM. Warranty is void if parts, connections or electrodes not manufactured by Persian BEM are used with the ParsPorator (V1.23) instrument.

Goods will not be accepted for return unless an RMA (Returned Materials Authorization) number has been issued by our customer service department. The customer is responsible for shipping charges. Please allow a reasonable period of time for completion of repairs, replacement and return. If the unit is replaced, the replacement unit is covered only for the remainder of the original warranty period dating from the purchase of the original device. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

Out of Warranty Service Proceed exactly as for Warranty Service above. If our service department can assist you by phone or other correspondence, we will be glad to help at no charge. Repair service will be billed on the basis of labor and materials. A complete statement of time spent and materials used will be supplied.